

TPI's Rental Program Frequently Asked Questions

Question: Where do I send my rental agreement?

Answer: Send your rental agreement to:
Trading Places International
c/o Vacation Rentals
25510 Commercentre Drive, Suite 100
Lake Forest, CA 92630

Question: How do I arrange to have my week put up for rent each year?

Answer: Each year you will submit a Rental/Exchange Authorization Agreement.

Question: What dates do I put up for rent?

Answer: Floating owners must secure a week(s) as an "Owner Use" reservation(s) by contacting our Owner Services department at (800) 365-7609. Fixed week owners will list their fixed week time as per their contract date.

Question: What is the Rent Only option?

Answer: Owners unit will remain in the rental program exclusively. TPI will not have the option to deposit Unit for exchange use. If unit remains unrented, Owner will not receive any compensation.

Question: How do I know my week is up for rent?

Answer: An acknowledgement letter confirms TPI has received your signed agreement. In the event you do not receive this acknowledgement letter, please email rentals@tradingplaces.com or call (800) 365-9190 to confirm your completed rental authorization is received by our office

Question: Am I guaranteed a rental (per day) price?

Answer: Fees are based on the current Rack Rate; we reserve the right to discount rental rates depending on demand and market conditions. We make every effort to maximize rental income to owners.

Please carefully review all terms and conditions prior to submitting your Rental/Exchange Authorization Agreement.

If you have any questions, please contact the Rental Department at **(800) 365-9190** or e-mail rentals@tradingplaces.com.